

# Reach for the Stars!



**JANUARY 26 – 28, 2009**

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LAS VEGAS**

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## **Rules & Regulations**

### **Restrictions**

The 2009 International LCT Show is a trade-only event and is not open to the public. You must be directly involved in the limousine and chauffeured transportation industry to attend. Please show a business card or other identification showing your affiliation to the industry.

Solicitation at the International LCT Show by non-exhibitors is strictly prohibited. Failure to comply will result in expulsion and forfeiture of show badge and monies paid.

### **Photo and Image Release**

By attending the LCT show you hereby grant to LCT Show management, its representatives and employees, the right to take photographs of you and your property in connection with the International LCT Show and LCT Magazine. You authorize LCT, its assignees and transferees to copyright, use and publish the same in print and/or electronically.

LCT may use such photographs of you with or without your name and for any lawful purpose, including for example such purposes as publicity, illustration, advertising, and Web content.

# Show at a Glance


## Monday, January 26

7:30am – 8:00pm Registration..... Level One Registration  
Sponsored by **VALERA GLOBAL**   
FOR THE DRIVEN PROFESSIONAL

### PRE-SHOW ACTIVITIES

9:00am – 10:15am NLA International Operators Welcome Reception .....Marco Polo 703  
9:00am – 10:15am NLA Summit for U.S. Association Presidents.....Marco Polo 705  
9:00am – 11:45am Customer Service Boot Camp .....Marco Polo 801  
Sponsored by  **FLEET**

LIMOUSINE & LIVERY VEHICLES

9:00am – 3:00pm Career Tracks (extra fee required)  
Chauffeur Training .....Marco Polo 805  
Dispatch & Customer Service Training.....Marco Polo 806  
9:00am – 10:15am NLA Summit for U.S. Association Presidents.....Marco Polo 705  
10:30am – 11:45am 4th Annual Women Entrepreneurs' Forum .....Marco Polo 803  
10:30am – 11:45am Unions and Chauffeured Transportation:  
What You Need to Know NOW! ..... Galileo 904  
11:45am – 1:00pm First Timers' Lunch ..... Galileo 901  
Sponsored by 

*Cadillac*

1:15pm – 2:30pm NLA Membership Meeting..... Palazzo Ballroom D

### OFFICIAL START OF THE INTERNATIONAL LCT SHOW

2:40pm – 3:30pm State of the Industry..... Palazzo Ballroom D  
Sponsored by   
THE BEST RIDES WORLDWIDE

3:30pm – 4:30pm Keynote Presentation: Denis Waitley ..... Palazzo Ballroom D  
4:30pm – 8:00pm Exhibits Premier & Welcome Reception ..... Venetian Hall D  
9:00pm – 12:00am Party at Madame Tussauds ..... Madame Tussauds  
Sponsored by **ARMORHORSE**

## Tuesday, January 27

7:00am – 6:00pm Registration..... Level One Registration  
Sponsored by **VALERA GLOBAL**   
FOR THE DRIVEN PROFESSIONAL

8:00am – 10:00am Coffee Break ..... Level One Registration  
9:00am – 10:20am Workshops, Set I – Operating Your Enterprise

- **All:** How to Build a Rock-Solid Management Team for Your Livery Enterprise .....Marco Polo 803
- **Basic:** Business Planning and Financial Management: Practical Know-How for Getting – and Keeping – Your Company on the Right Course .....Marco Polo 801
- **Advanced:** Open Book Management: Why and How to Share Financials with Employees to Make Your Company More Profitable ..... Galileo 901

# Show at a Glance

10:30am – 11:50am	Workshops, Set II – Growing Your Business
	• <b>All:</b> Everything You Wanted to Know About Worldwide Livery – and Now Have the Chance to Ask ..... Marco Polo 803
	• <b>Basic:</b> Fundamentals of Sales as a Sole Proprietor ..... Galileo 901
	• <b>Advanced:</b> Sales and Growth Strategies for Tough Times – Like Right Now! ..... Marco Polo 801
12:00pm – 1:30pm	Lunch on the Show Floor ..... Venetian Hall D
12:00pm – 5:50pm	Exhibits ..... Venetian Hall D
4:00pm – 5:00pm	The New Limos.com Road Show! ..... Galileo 903
	Sponsored by 
	<small>THE BEST RIDES WORLDWIDE</small>
6:30pm – 9:00pm	Industry Awards Gala & NLA Live Auction ..... Palazzo Ballroom D
9:00pm – 12:00am	Hospitality Night ..... Palazzo Tower 3rd Floor

## Wednesday, January 28

7:00am – 3:00pm	Registration..... Level One Registration
	Sponsored by 
	<small>FOR THE DRIVEN PROFESSIONAL</small>
8:00am – 10:00am	Coffee Break..... Level One Registration
9:00am – 10:00am	Keynote Presentation: Michael Lipkin ..... Palazzo Ballroom D
10:00am – 12:00pm	Energy & Refreshment Break on the Show Floor ..... Venetian Hall D
	Sponsored by 
10:00am – 2:00pm	Exhibits ..... Venetian Hall D
2:10pm – 3:30pm	Workshops, Set III – Protecting Your Company
	• <b>All:</b> Wage and Overtime: What Every Limousine Company Owner Needs to Know in 2009 ..... Marco Polo 803
	• <b>Basic:</b> Pay Now or Pay Later: How to Lower Your Insurance Costs ..... Galileo 901
	• <b>Advanced:</b> What to Do When Your Company Suffers a Catastrophic Loss ..... Marco Polo 801
3:40pm – 5:00pm	Workshops, Set IV - Promoting Your Capabilities
	• <b>All:</b> Live Above the Line – Lipkin’s Ten Laws for Sales and Service Preeminence ..... Marco Polo 803
	• <b>Basic:</b> Making That “Must-Have” Technology Pay for Itself Over and Over Again..... Galileo 901
	• <b>Advanced:</b> Search Engine Marketing: Five Sure-Fire Ways to Become Your Market’s List Topper ..... Marco Polo 801

# Welcome Letter from Sara McLean

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## International LCT Show Grows In Value Year After Year

I am thrilled to be welcoming you to LCT Magazine's 25<sup>th</sup> annual global trade show and conference. On behalf of the LCT staff, I can't tell you how thankful we are for a quarter century of service to a spectacular group of operators and suppliers.

Compared to 1984, the International LCT Show has grown exponentially. No other industry event approaches our marathon of networking functions, educational seminars, forums, and parties. We attract operators from all over the world who return each year ready to connect and cut deals in this global hotspot of entertainment and fun.

This year, we're making sure all bases are covered. Be sure to check this guide for our menu of networking events, culminating in our Reach For The Stars annual awards gala and a hot round of Hollywood-style hospitality suite parties. In my 18 years with LCT Magazine, the part of my job I've enjoyed the most is getting to know and spending time with as many of you as possible. The professional and personal friendships you develop at LCT events over the years are invaluable.

Our industry brims with talent and success. In the two and a half decades that LCT has brought operators and suppliers together, we have confronted all types of challenges in all types of economies. 2009 will be no different. We will get through this year with the superior resolve, the creativity, and the style that defines our industry.

To mark our 25<sup>th</sup> show, we've speeded up delivery of the February issue into your hands on the show floor. Look closely at our logo – same letters, but new terms. As our industry looks for new opportunities and raises its standards, so does LCT Magazine provide the new content to match. This year we welcome a new segment of what we like to call chauffeured transportation – the charter and tour industry.

No show experience is complete without our extensive educational seminars and forums that feature leading industry heavyweights. This year, more than ever, the know-how provided by LCT and the National Limousine Association can equip you to succeed for the year ahead and beyond. Once you leave the seminars, it's on to the show floor, a dazzling display of vehicles, products, and services that can make your business shine.

Our trained show staff works year-round to ensure that your experience here will be memorable and rewarding. Feel free to ask the show staff any questions. Thank you for attending our silver anniversary show. Cheers to the next quarter century!



Sara McLean  
Publisher/Show Chair  
LCT Magazine

# General Sessions



## State of the Industry

**Presented by Scott Solombrino, President of Dav El Chauffeured Transportation Network**

Monday, January 26

2:40pm - 3:30pm • Palazzo Ballroom D • Level Five

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The official opening of the 2009 International LCT Show will feature a state of the industry report by Scott Solombrino, one of chauffeured transportation's brightest, most savvy and most accomplished owner-operators. His briefing will be a global limousine enterprise environmental scan that is sure to pinpoint the most daunting challenges facing the livery business right now and forewarn what's coming next.



## Keynote Presentation by Denis Waitley

**"Being the Best: A Change Master and Future-Proof Leader"**

Monday, January 26

3:30pm - 4:30pm • Palazzo Ballroom D • Level Five

Twenty-one action steps for the twenty first century executive...how to out-think, out-perform and out-last the competition...how to plant the seeds of greatness in yourself, your associates and your family...

Denis Waitley is recognized as a world authority on high-level achievement and personal excellence. With over 10 million of his motivational audio tapes sold in 14 languages, he is the most listened-to-voice on personal and professional development.



## Keynote Presentation by Michael Lipkin

**"The Ultimate Skill – How to Create Something From Nothing"**

Wednesday, January 28

9:00am – 10:00am • Palazzo Ballroom D • Level Five

In this fascinating program, Michael Lipkin will show you how to acquire *The Ultimate Skill* – the capacity to consistently create new possibilities from everyday realities and yield extraordinary rewards for yourself and your company. Attend this session and you will acquire the ability to captivate new clients, WOW your customers and differentiate yourself from the competition as never before.

Michael Lipkin is Canada's preeminent speaker. Every year he conducts more seminars, workshops, focus groups, sales meetings and corporate off-sites than any other professional. In 2007 he spoke to over 100,000 people in 19 countries and delivered 185 programs internationally. In fact, his life has been one big long conversation!

# Daily Schedule

## MONDAY, JANUARY 26

### Registration

7:30am - 8:00pm • Level One Registration

Sponsored by **VALERA**   
GLOBAL  
FOR THE DRIVEN PROFESSIONAL

### PRE-SHOW ACTIVITIES

#### **NLA International Operators Welcome Reception**

9:00am - 10:15am • Marco Polo 703 • Level One

*Operators who have traveled to the U.S. for the 2009 International LCT Show and U.S. operators alike are invited to attend this informal coffee reception to meet face-to-face. This is an around-the-world networking opportunity – the perfect opener for the International LCT Show celebrating its 25<sup>th</sup> year in 2009.*

#### **NLA Summit for U.S. Association Presidents**

9:00am - 10:15am • Marco Polo 705 • Level One

*Presenters: Richard Kane, President, National Limousine Association and Louie Perry, Cornerstone Government Affairs*

*U.S. limousine association presidents are encouraged to meet with each other, NLA leaders and lobbyists in this morning forum to talk about issues critical to local organizations and the industry-at-large. The agenda will provide time for each association president to report on his/her group's events. The session is restricted to presidents of limousine associations.*

#### **Customer Service Boot Camp**

9:00am - 11:45am • Marco Polo 801 • Level One

Sponsored by



**LIMOUSINE & LIVERY VEHICLES**

*Presenters: Bill Faeth, Silver Oak Transportation; H.A. Thompson, Rose Chauffeured Transportation and Michael Lindsey, Lindsey Limousine*

*Whether you are the person on the front line, or the one managing the front line, you touch customers. Everyone serving internal or external customers needs these fundamental skills! Re-energize your staff with the required skills for excellent customer service. At this half-day program three modules comprised of essential practices for everyone will provide your staff with skills and awareness necessary to delight your internal and external customers.*



# Daily Schedule

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## **Chauffeur Training (Separate fee required)**

9:00am - 3:00pm • Marco Polo 805 • Level One

*Presenters: Scott Mezger, Executive Chauffeuring School and Bruce Heinrich, Leader Worldwide Chauffeuring*

*During this comprehensive five-hour course, these seasoned operators and training veterans will lead your chauffeurs through the basics, with an overview of etiquette, defensive driving do's and don'ts, followed (in the afternoon session) by advance level training and recommended methods for instructing and leading a chauffeur team.*

## **Dispatch & Customer Service Training (Separate fee required)**

9:00am - 3:00pm • Marco Polo 806 • Level One

*Presenter: Bob Mackasek, Valera Global*

*This five-hour workshop, presented by one of the most knowledgeable professionals in the business, will provide an overview of best practices in customer service, reservations, and dispatching. The full session will provide the basis for training your frontline personnel to deliver the ultimate in personalized service and guaranteeing that your clients will become your most loyal advocates.*

## **4th Annual Women Entrepreneurs' Forum**

10:30am - 11:45am • Marco Polo 803 • Level One

*Presenters: Naomi Glaser, Valera Global; Carolyn Henson, Prestige Limousine Services; Kyara Kahakauwila, L.A. Limousines & Transportation Services; and Rosina Rubin, Attitude New York*

*Women business owners, including neophytes, seasoned veterans and everyone in between, are invited to participate in this fourth annual forum that will focus on "The Balancing Act: How to Run a Limousine Business AND Have a Life to Call Your Own." While the panel discussion will kick off the agenda, the majority of the session will be given over to one-on-one introductions and conversations. Coffee will be served.*

*Pre-registration required. No on-site reservations will be accepted.*

## **Unions and Chauffeured Transportation: What You Need to Know NOW!**

10:30am - 11:45am • Galileo 904 • Level One

*Presenter: Brad Moss, The Burke Group*

*This session, given by a top labor relations consultant to management, is filled with information you need to know right NOW to keep your company union-free. Among the topics to be discussed are: labor history within the transportation industry, the parameters of the current legal playing field, the cost of unionization, and what it really takes to mount and implement a proactive employee relations program.*

# Daily Schedule

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## First Timers' Lunch

11:45am - 1:00pm • Galileo 901 • Level One

*Welcome newbies! Your first LCT Show can seem overwhelming and frankly a bit intimidating. Don't run and hide! We have designed this lunch just for you. We will give you an overview of the event, introduce you to key people and help you set goals to get the most out of your attendance.*

*First time attendees only. Seats are limited, reservation required.*

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## NLA Membership Meeting

1:15pm - 2:30pm • Palazzo Ballroom D • Level Five

*Every International LCT Show attendee is welcome to attend the annual meeting of the National Limousine Association, the voice of the chauffeured transportation industry worldwide. The program will review NLA accomplishments of the past year and indicate the organization's goals for the coming one. The officers and members of the newly elected 2009 NLA Board of Directors also will be introduced to the audience.*

## OFFICIAL START OF THE INTERNATIONAL LCT SHOW

### Official Welcome and State of the Industry by Scott Solombrino

2:40pm - 3:30pm • Palazzo Ballroom D • Level Five

*(See page 5 for more details)*

Sponsored by



### Keynote Presentation by Denis Waitley

*"Being the Best: A Change Master  
and Future-Proof Leader"*

3:30pm - 4:30pm • Palazzo Ballroom D

*(See page 5 for more details)*

### Exhibits Premier & Welcome Reception

4:30pm - 8:00pm • Venetian Hall D • Level Two

*(See page 15 for more details)*

# Daily Schedule

## **Baby You're a Star! Party at Madame Tussauds**

9:00pm - 12:00am • Madame Tussauds

Sponsored by 

(See page 16 for more details)

## **TUESDAY, JANUARY 27**

### **Registration**

7:00am - 6:00pm • Level One Registration

Sponsored by



### **Coffee Break**

8:00am - 10:00am • Level One Registration

## **CONCURRENT WORKSHOPS, SET I**

9:00am - 10:20am • Level One Meeting Rooms

### **Operating Your Enterprise**

#### **All Levels: How to Build a Rock-Solid Management Team for Your Livery Enterprise • Marco Polo 803**

*Moderator: Jeff Rose, Attitude New York*

*Presenters: Bob Beutel, All Star Transportation; Richard Kane, International Limousine Service; and Dale Theriot, La Costa Limousine*

*In the early days of business, it's natural to try to do everything yourself. But as success comes your way, you need to build a senior team to manage critical operations and take your company to the next level. How do you do it? This threesome of LCT Operator of the Year finalists has the answers you're looking for. They'll let you know how to develop talent from within the company, how to cross-train employees, what it takes to bring in a "big gun" from the outside, and lots more.*

#### **Basic Level: Business Planning and Financial Management: Practical Know-How for Getting – and Keeping – Your Company on the Right Course • Marco Polo 801**

*Presenter: Ron Sorci, Aventura Worldwide Transportation*

*Come to this session especially tailored to operators with less than five years experience and you'll walk away with countless practical tips you can implement immediately in your own livery operation. Topics will include managing cash flow, buy vs. lease, budgeting, etc. If you want to learn from one of the sharpest financial minds in the limousine business, get yourself to this one!*

# Daily Schedule

## **Advanced Level: Open Book Management: Why and How to Share Financials with Employees to Make Your Company More Profitable** • Galileo 901

*Presenter: Ty Bobit, CEO & President of Bobit Business Media & Group Publisher of LCT Magazine*

*Open book management advocates giving employees all relevant financial information about the company so they can make better decisions as workers. The practice is alive and well at Bobit Business Media, publishers of LCT Magazine, and CEO Ty Bobit himself will tell you exactly why – and how – it works in this seminar session. Inclusive will be discussions on communicating financial information to employees, assigning employees with responsibility for the numbers under their control, and giving employees a financial stake in how the company performs.*

## **CONCURRENT WORKSHOPS, SET II**

10:30am - 11:50am • Level One Meeting Rooms

### **Growing Your Business**

#### **All Levels: Everything You Wanted to Know About Worldwide Livery – and Now Have the Chance to Ask**

• Marco Polo 803

*Moderator: Scott Solombrino, Dav El Chauffeured Transportation Network*

*Presenters: Willemar Conijn, Chabe Limousine Service (France);*

*Dean De Beer, Tristar Worldwide Chauffeur Services (U.K.); Michael*

*Oldenburg, United Limousines AG (Germany); and Henry Yao,*

*Beijinglimo.com (China)*

*This not-to-be-missed session will offer all attendees the opportunity to ask operators from around the world anything and everything about their livery services, operations, affiliate relationships, and marketplaces. This will be a Q&A format from start to finish. Come with your queries ready!*

#### **Basic Level: Fundamentals of Sales as a Sole Proprietor**

• Galileo 901

*Presenter: John Rodgers, Dale Carnegie Systems*

*John Rodgers has received accolades every time he has spoken to an LCT audience so we have brought him back after a two-year hiatus to teach the fundamentals to operators who must rely on their own devices to sell their company's livery services. Attend this session and you will walk away knowing: 1) what to do and where to do it; 2) how to communicate the benefit of your service; and 3) why letting your customers know how your service will meet their needs will turn into real business results.*

# Daily Schedule

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## **Advanced Level: Sales and Growth Strategies for Tough Times – Like Right Now!** • Marco Polo 801

*Presenter: Daniel Collett, Spencer Shenk Capers & Associates*

*What are the most effective sales strategies for tough financial times such as we're experiencing right now? How do you transform the strategies into can-do sales plans? How do you train your sales force to go into action? How do you increase sales closings when you're being challenged from all sides? Come to this session and you'll take home the answers.*

## **Lunch on Show Floor**

12:00pm - 1:30pm • Venetian Hall D • Level Two

*Time to fuel up on some tasty eats! You're going to need all the energy you can get for the excitement on the Show floor.*

*(Provided to Full-show and Full-show Tuesday Only Registrants and Exhibitors.)*

## **Exhibits Open**

12:00pm - 5:50pm • Venetian Hall D • Level Two

## **The New Limos.com Road Show!**

4:00pm - 5:00pm • Galileo 903 • Level One

*Turn the Internet into your most profitable revenue growth opportunity. Join Limos.com and its members to discuss the world's leading online sales and marketing engine for the limo industry. See the all-new Limos.com and services that promote your premium services to affluent customers. Learn how to maximize your online sales strategy, network with current Limos.com members, exchange internet marketing advice with experts and your colleagues, and review the latest consumer Internet trends. Current and prospective affiliate partners welcome.*

*Sponsored by*



## **Industry Awards Gala & NLA Live Auction**

6:30pm - 9:00pm • Palazzo Ballroom D • Level Five

*(Separate registration required, see page 18 for more details)*

## **Hospitality Night**

9:00pm - 12:00am • Palazzo Hotel Tower 3rd Floor

*(see page 17 for more details)*

# Daily Schedule

## WEDNESDAY, JANUARY 28

### Registration

7:00am - 3:00pm • Level One Registration

Sponsored by **VALERA**  
GLOBAL   
FOR THE DRIVEN PROFESSIONAL

### Coffee Break

8:00am - 10:00am • Level One Registration

### Keynote Presentation by Michael Lipkin

*"The Ultimate Skill – How to Create Something From Nothing"*

9:00am - 10:00am • Palazzo Ballroom D • Level Five

*(See page 5 for more details)*

### Energy & Refreshment Break on the Show Floor

10:00am - 12:00pm • Venetian Hall D • Level Two

Sponsored by



### Exhibit Hall Open

10:00am - 2:00pm • Venetian Hall D • Level Two

## CONCURRENT WORKSHOPS, SET III

2:10pm - 3:30pm • Level One Meeting Rooms

### Protecting Your Company

**All Levels: Wage and Overtime: What Every Limousine Company Owner Needs to Know in 2009** • Marco Polo 803

*Presenter: Manesh Rath, Keller & Heckman LLP*

*Attorney Manesh Rath will update you on the most critical developments in the past year in employment law and how those changes will impact you. He also will cover how to stay in compliance while managing hourly employees to maximize time and reduce overtime costs.*

**Basic Level: Pay Now or Pay Later: How to Lower Your Insurance Costs** • Galileo 901

*Presenters: Gary Buffo, Pure Luxury Transportation; Ray Gooley, Managing Agency Group; and Michelle Silvestro, National Interstate Insurance Company*

*This trio of two insurance experts and one savvy limousine operator will share their expertise and hard-earned experience to tell you how to cut insurance costs for your company. You'll come away from this seminar with exactly*

# Daily Schedule

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*the know-how you need to shop and negotiate rates. You'll also understand why choosing a veteran commercial auto market insurance carrier is so important, why saving your premium to pay big claims is recommended, what subrogation is all about, and why getting to know your underwriter can make all the difference.*

## **Advanced Level: What to Do When Your Company Suffers a Catastrophic Loss • Marco Polo 801**

*Presenters: Paul Berne, Lancer Insurance Company; Tim Delaney, Lancer Insurance Company; Jeff Greene, Greene Classic Limousines; Gary Lovell, Carlock Copeland & Stair, LLP; and Anthony Molino, Lancer Insurance Company*

*Hear first hand from this seasoned operator and his insurance professionals what to do – and what not to do –when one of your vehicles is involved in a catastrophic accident.*

## **CONCURRENT WORKSHOPS, SET IV**

**3:40pm - 5:00pm • Level One Meeting Rooms**

### **Promoting Your Capabilities**

#### **All Levels: Live Above the Line – Lipkin's Ten Laws for Sales and Service Preeminence • Marco Polo 803**

*Presenter: Michael Lipkin*

*In today's brutal marketplace, sales and service excellence won't cut it. Excellence merely gives you the right to be in the game. To be the winner, you have to become the "preeminent" performer. Join this special encore session by this morning's keynoter and discover the 10 laws that determine sales and service preeminence. Then bring them home and enforce them in your own company!*

#### **Basic Level: Making That "Must-Have" Technology Pay for Itself Over and Over Again • Galileo 901**

*Presenters: Bill Alford, VIP Limousine; Gary Bauer, Bauer's Intelligent Transportation; Tom Miller, Regency Global Transportation Group; and James Moseley, TripTracker*

*If you're new to chauffeured transportation, this is a "must attend" session for you. Learn from this panel of seasoned veterans where to invest your money to improve your business technologically so that it actually saves you money and really makes a positive hit on your bottom line—and where to hold off no matter how bright and shiny the latest techno-gadget may be. This is wisdom for the taking. Come get it!*

# Daily Schedule

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## **Advanced Level: Search Engine Marketing: Five Sure-Fire Ways to Become Your Market's List Topper • Marco Polo 801**

*Presenter: Ben Laifsky, LiveDeal.com*

*Online advertising gets more explosive every day. How can you get your company into the thick of it and take off like never before? Come hear this professional explain how search engine marketing can help you achieve direct selling, brand awareness and lead generation as well as educate consumers about your company exactly the way you want the story to be told.*



## Networking & Nightlife Highlights

# *Exhibits Premiere & Welcome Reception*

**Monday, January 26**

**4:30pm - 8:00pm**

**Venetian Hall D**

*We have rolled out the red carpet for the premier of the 2009 exhibit hall. Take part in this lavish Welcome Reception as we enjoy some cocktails, snacks, and get a sneak peak at the best products and services in the industry!*

*(Open to Full Show, 3-Day Exhibit Hall Only, Exhibit Hall Monday Only, Full Show Monday Only Registrants, and Exhibitors)*

*Appetizers Sponsored by*



*Cadillac*

## Networking & Nightlife Highlights

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# BABY YOU'RE A STAR! PARTY AT MADAME TUSSAUDS

Monday, January 26  
9:00pm - 12:00am

**T**ime to party like a star, with the stars! All of Hollywood's biggest stars have been immortalized in wax representations at the world famous Madame Tussauds. Take a picture with Hef and the Bunnies, Johnny Depp, Marilyn Monroe, and more. If you dare, you can even rub J-Lo's tushy or marry George Clooney at this A-List bash!

But Wait! If you think you have the vocals of Sinatra or the entertaining zest of Diana Ross, then you need to step right up to the American Idol Stage! Sing your heart out to the song of your choice while you take center stage as the next American Idol.

*(Open to all Full Show attendees, Full Show Monday only attendees & exhibitors. Exhibit hall only attendees will be permitted at 10:30pm if club capacity allows.)*

Sponsored by

**ARMORHORSE**

# Hospitality Night

**Tuesday, January 27**

**9:00pm - 12:00am**

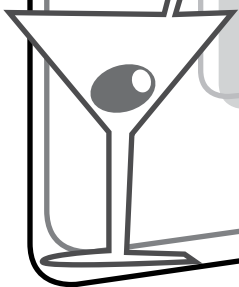
**Palazzo Hotel Tower**

**3rd Floor**

Get ready for the VIP treatment at our star-studded receptions taking place in various Hollywood suites at The Palazzo Resort-Hotel-Casino. Treating you like rock royalty, these lavish suites boast pure European elegance. You can even enjoy the outdoor patio and a cigar while warming by the fireplace. So grab a delicious cocktail, socialize, and enjoy being catered to like a true VIP.



Check at registration on Tuesday, or the Palazzo elevator banks at 9:00 pm for the suite line-up and exact locations.



# Industry Awards Gala

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## *Industry Awards Gala & NLA Live Auction*

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Tuesday, January 27

6:30pm - 9:00pm

Palazzo Ballroom D • Level Five

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### *Here's Lookin' at You!*

The LCT Magazine Industry Awards Gala will bestow the top honors in the industry on the 2008 best of the best. Witness a decadent awards ceremony in a timeless manner. Set in the décor of classic, “Casablanca,” attendees will become a part of an exotic Moroccan theme. Learn from the recipients as to what it takes to become a leader and a winner in this industry. If you play your cards right, you just may be next year’s awardee.

- Association Award of Excellence
  - LCT Operator of the Year (3 levels)
  - Best Direct Mail
  - Best Sales Brochure
  - Best Print Advertisement
  - Best Company Promotional Item
  - Best Web Site Homepage
- 

(Separate registration required. Formal attire suggested.)

# Check This Out!

## **INTERNATIONAL PAVILLION**

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Tristar welcomes you to the International Pavilion. Stop by to relax over coffee, and meet the Tristar team.

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The International LCT Show has launched its first ever online bookstore! This Amazon.com affiliate features books written by our speakers and recommended by staff and NLA Board members. Check and see if your favorite speaker has a book, or just browse a variety of topics from business management, leadership, hybrid basics and more! You can find the bookstore at [www.LCTSHOW.com](http://www.LCTSHOW.com).

## **CONNECT WITH ATTENDEES**

The LCT Show has joined the social networking revolution! If you are on LinkedIn.com or Facebook.com be sure to join the 2009 International LCT Show group. You can easily connect with other attendees after the show, get the latest news, start online discussions with your peers, or solicit answers to your pressing business questions. Links can be found at [www.LCTSHOW.com](http://www.LCTSHOW.com).

# Floor Plan



IN CONJUNCTION WITH



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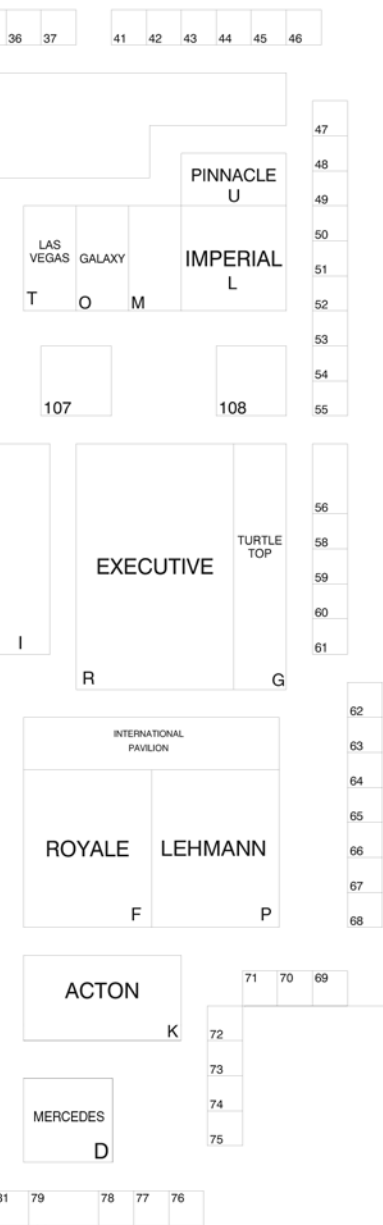
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84

# JANUARY 26 – 28, 2009

## VENETIAN/PALAZZO RESORT-HOTEL-CASINO

### LAS VEGAS



# Exhibitors by Booth Number

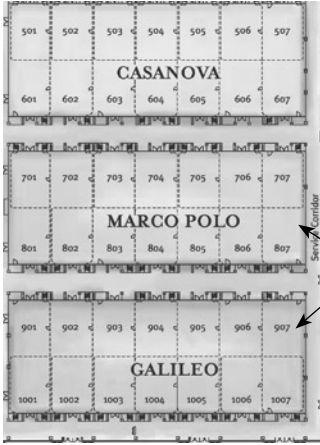
A	Ford Motor Company		Latin America
B	Cadillac Professional Vehicles	43	Carrier Transport AC
C	Krystal Enterprises	44	Direct Technology Innovations
D	Mercedes-Benz USA, LLC	45	SummitQwest
E	DaBryan Coach Builders	46	National Interstate Insurance Company
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O	Galaxy Coach Enterprises	55	Green Ride Global
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S	Ultimate Custom Coach	60	Jacks Wholesale Division
T	Las Vegas Coachworks	61	Northland Insurance
1	Limousine Management Systems	62	DDS eFleet Services
3	Towne Auto Group	63	Amsoil Independent Dealers
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6	Titus Leasing Company	66	Teletrac, Inc.
8	Create-A-Card, Inc.	67	Edson Financial, Inc.
10	Livery Coach Software	68	5Star Specialty Programs
12	Celebrity Jet Charter	70	Top Alliance AG
13	Autoline Capital Corporation	71	CorporateCarOnline
14	Trip Tracker Software	73	Fleet One
16	South Bay Ford Lincoln Mercury	72	TIB Transportation Insurance Brokers
17	Century Business Solutions	74	FASTTRAK Livery Systems
18	FlightView, Inc.	75	Transpo Insurance, LLC
19	Brenner Financial, Inc.	76	Managing Agency Group, Inc.
20	Reservelimo.com	77	Fleetboss
21	Unified Livery Systems	78	Dav El Chauffeured Transportation Network
23	Lumenyte International	79	National Limousine Association
24	Omatics	81	NLA Silent Auction
25	Jake Sweeney Auto Leasing, Inc.	82	Enterprise GPS
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42	ViaLandauto Chauffeured Transportation -	108	Lancer Insurance Company



# Convention Center Layout

## Level 1

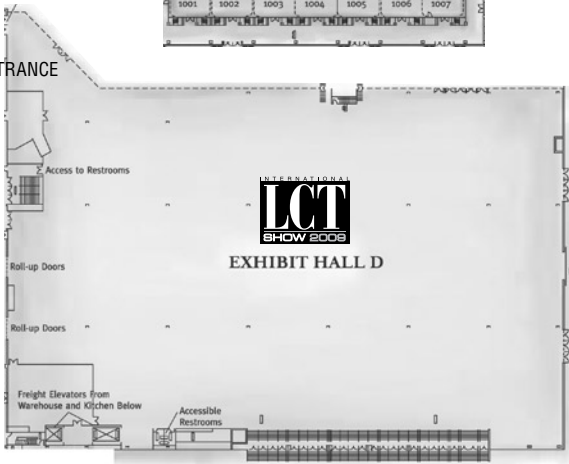
REGISTRATION



SEMINARS

## Level 2

ENTRANCE



## Level 5



GENERAL SESSIONS AND GALA AWARDS

# Exhibitor Listings

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**5Star Specialty Programs..... 68**

Marketing  
158 N. Harbor City Boulevard  
Melbourne, FL 32935  
877-247-9772 Fax: 321-757-6147  
marketing@5starsp.com • www.5starsp.com  
Insurance

**A-Z Resources, LLC ..... 53**

George Lee  
10370 Hemet Street  
Riverside, CA 92503  
800-421-3660 Fax: 951-710-1016  
glee@a-zresources.com • www.a-zresources.com  
Finance & Leasing

**AAA European Limousine Network ..... 65**

Alessandro Mapelli  
Largo De Benedetti, 2  
Milano, Italy, 20124  
+39-02-70100511 Fax: +39-02-713043  
amapelli@euronoleggi.it • www.moveolux.it  
European Limousine Network

**Acton Lincoln Mercury - MVP!..... K**

Bill Cunningham  
196 Great Road  
Acton, MA 01720  
978-423-7487 Fax: 978-264-9053  
actonemail@aol.com • www.actonfleetsales.com  
Dealer: New and used Ford and Lincoln Mercury Vehicles

**Advantage Funding ..... 56**

Don Coolbaugh  
1111 Marcus Avenue, Ste. M27  
Lake Success, NY 11042  
866-392-1300 Fax: 718-392-3933  
dcoolbaugh@advantagefunding.us • www.advantagefund.com  
Leasing/Financing

**AE Distributing/Al & Ed's Corporation..... 107**

John Haynes  
6855 Hayvenhurst Avenue  
Van Nuys, CA 91406  
818-908-5700 x310 Fax: 818-908-5711  
jhaynes@al-eds.com • www.al-eds.com  
Equipment & Services, Specialty Items: Raysat, Autonet and most major  
brands of mobile electronics

# Exhibitor Listings

---

## **American Limousine Sales..... M**

Christina Grant/Richard Murillo  
5230 W. Century Boulevard  
Los Angeles, CA 90045  
310-623-4161 Fax: 866-231-3132  
limos4sale@yahoo.com • www.americanlimousinesales.com  
Dealer, Limousine Manufacturer

## **Amsoil Independent Dealers..... 63**

Richard and Susan Lundquist  
18118 Mallard Street  
Woodland, CA 95695  
530-668-0988 Fax: 530-662-2275  
limorich@pacbell.net • www.youoilman.com  
Automotive Lubricants and Maintenance Products: Amsoil, Wix, InJen,  
Trico, Mothers, NGK

## **AmWins Transportation Underwriters, Inc..... 100**

Mark Maucere  
10174 Old Grove Road, Ste. 100  
San Diego, CA 92131  
317-222-1418 Fax: 858-547-9199  
mark.maucere@amwins.com • www.amwins.com/atu  
Insurance

## **Armor Horse Manufacturing, LLC..... N**

1000 Crosby Road, Ste. 124  
Carrollton, TX 75006  
888-95-ARMOR Fax: 972-735-9021  
sales@armorhorse.com • www.armorhorse.com  
Limousine Manufacturer, Bus/Van Manufacturer: Vault XXL

## **Autoline Capital Corporation - MVP! ..... 13**

Larry Kole  
3 Huntington Quadrangle, Ste. 101N  
Melville, NY 11747  
631-531-0626 Fax: 631-531-0684  
lkole@sovereignbank.com  
Leasing, Finance Company: VIP/funeral industries funding

## **BostonCoach..... 5**

Domenic Galdo  
70 Fargo Street  
Boston, MA 02210  
800-672-7676 Fax: 617-563-0037  
domenic.galdo@bostoncoach.com • www.bostoncoach.com  
Chauffeur Transportation: BostonCoach, Best of Boston

# Exhibitor Listings

## **Brenner Financial, Inc. - MVP! ..... 19**

Dan Dyson  
2222 Paxton Street  
Harrisburg, PA 17111  
800-745-8070 Fax: 717-238-5848  
ddyson@brennerfinancial.net • www.brennerfinancial.net  
Leasing

## **Cadillac Professional Vehicles - MVP GOLD! .....B**

Connie Rae Montoya  
100 Renaissance Center MC: 482 A20 B98  
Detroit, MI 48265  
313-665-2605 Fax: 313-667-1181  
connierae.m.montoya@gm.com • www.provehicles.cadillac.com  
Manufacturer: Cadillac DTS, Cadillac Escalade, ESV and Escalade Hybrid



*Cadillac*

## **Capacity Coverage Co./ProTrans, Inc. .... 26**

Matt Simnor  
1 International Boulevard, Ste. 320  
Mahwah, NJ 07495  
201-661-2000 Fax: 201-661-2499  
msimnor@capcoverage.com • www.capcoverage.com  
Insurance

## **Carrier Transport AC ..... 43**

David Oberdorff  
50 Grumbacher Road  
York, PA 17406  
800-673-2431 Fax: 717-764-0401  
ctdac@aol.com • www.transportaircon.carrier.com  
Equipment & Services: Carrier manufactures a complete line of limo bus air conditioning using environmentally responsible R134a Refrigerant

## **Celebrity Jet Charter ..... 12**

Dennis B. Adams  
3700 Airport Road  
Boca Raton, FL 33432  
888-875-5387 Fax: 888-628-5387  
info@celebrityjet.com • www.celebrityjet.com  
Jet charter broker

## **Century Business Solutions .....17**

Calvin Lim  
20 Pacifica, Ste. 1450  
Irvine, CA 92618  
888-500-7798 x222 Fax: 888-500-7797  
clim@centurybizsolutions.com • www.centurybizsolutions.com  
Merchant credit card processing company

# Exhibitor Listings

---

- CorporateCarOnline ..... 71**  
Aaron Feig  
10714 Manchester Road, Ste. 206  
St. Louis, MO 63122  
800-249-7907 Fax: 888-517-5416  
info@ccosoftware.com • www.ccosoftware.com  
Software Systems: Online limousine management software, online reservations, Fleetbook, GPS, CCO Mobile, credit card processing, flight tracker, network module, integrated networking
- Covercraft ..... 59**  
Rick Messmore  
100 Enterprise Boulevard  
Pauls Valley, OK 73075  
800-426-8377 Fax: 405-238-9601  
sales@covercraft.com • www.covercraft.com  
Custom Patterned Limo Covers: Weathershield, Ultra-Tect, Form-Fit
- Create-A-Card, Inc. - MVP GOLD! ..... 8**  
Arthur Messina  
16 Brasswood Road  
St. James, NY 11780  
631-584-2273 Fax: 631-584-3214  
info@createacardinc.com • www.limocards.com  
Specialty Items: Marketing/printing
- DaBryan Coach Builders - MVP GOLD!..... E**  
Edward MacDonald  
4707 E. Kearney Street  
Springfield, MO 65803  
800-842-5391 Fax: 417-864-5922  
info@dabryancoach.com • www.dabryancoach.com  
Limousine Manufacturer, Bus/Van Manufacturer: DaBryan Coach Builders, Accubuilt, Tuscany
- Dav El Chauffeured Transportation Network - MVP! ..... 78**  
Scott Solombrino  
200 Second Street  
Chelsea, MA 02150  
617-884-2600 Fax: 617-889-5133  
www.davel.com  
Network
- DDS eFleet Services ..... 62**  
Ray Fast  
11920 Forge Place  
Richmond, BC V7A 4V9  
604-241-1441 Fax: 604-241-1440  
rfast@efleetservices.com • www.efleetservices.com  
Software Systems, Communications Equipment, Equipment & Services

# Exhibitor Listings

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## **Direct Technology Innovations ..... 44**

Robert Cleveland, Jr.  
500 W. Cypress Creek Road, Ste. 270  
Ft. Lauderdale, FL 33309  
954-958-0468 Fax: 800-707-8914  
robert@directtec.com • www.directtec.com  
Credit Card Processing, In Limousine Income Generating Advertising  
Screens: Click to Go, Swipe n' Go, Mobile Ticketing Solutions

## **Edson Financial, Inc. .... 67**

Paul Salgado  
2701 E. Imperial Highway  
Brea, CA 92821  
877-993-3766 Fax: 714-986-3990  
psalgado@edsonfinancial.com • www.edsonfinancial.com  
Leasing

## **Enterprise GPS..... 82**

Jon Kudla  
17802 Irvine Boulevard, Ste. 215  
Tustin, CA 92780  
888-400-4771 Fax: 866-466-1097  
jkudla@enterprisegps.com • www.enterprisegps.com  
Association, Chauffeur Training, Dealer, Insurance, Limousine Manufacturer,  
Software Systems, Bus/Van Manufacturer, Communications Equipment,  
Equipment & Services, Leasing, Networks, Specialty Items

## **Euro Limousine Service..... 47**

Reza Choudhury  
Ceme Innovation Centre, Marsh Way  
Rainham, Essex, RM13 8EU  
+44(0) 208127 8600 Fax: +44(0) 208596 5041  
info@eurolimousine.net • www.eurolimousine.net  
Association, Networks, Chauffeur services in Europe: Reliance Worldwide  
Ltd., Cardel Limousines, Direct Way SA

## **Executive Coach Builders - MVP GOLD!.....R**

Angela Donalson  
4400 W. Production  
Springfield, MO 65803  
417-831-3535 Fax: 417-831-0834  
adonalson@ecblimo.com • www.ecblimo.com  
Limousine Manufacturer, Bus/Van Manufacturer, Specialty Conversion,  
Ford, GM, QVM

## **FASTTRAK Livery Systems.....74**

Brian J. Hood  
1550 E. Thunderbird #2017  
Phoenix, AZ 85022  
800-533-6440  
brian@myfasttrak.com • www.myfasttrak.com  
Software Systems: FASTTRAK Livery Systems, MyBizTrips

# Exhibitor Listings

## **Federal Coach LLC - MVP! .....H**

Danny Aldridge  
7400 S. 28th Street  
Fort Smith, AR 72908  
800-292-6210 Fax: 479-646-6800  
daldridge@fedcoach.com • www.federalcoach.com  
Limousine Manufacturer, Bus/Van Manufacturer

## **Fleet One..... 73**

Ashley Wilks  
5042 Linbar Drive  
Nashville, TN 37211  
866-51SALES Fax: 888-310-1988  
sales@fleetone.com • www.FleetOne.com  
Fuel cards

## **Fleetboss ..... 77**

Lisa McClendon  
241 O'Brien Road  
Fern Park, FL 32730  
407-265-9559 Fax: 407-265-0365  
lisa.mcclendon@fleetboss.com • www.fleetboss.com  
Software Systems: Fleetboss Global Positioning

## **FlightView, Inc. .... 18**

Jacqueline Loverme  
214 Lincoln Street, Ste. 213  
Allston, MA 02134  
617-787-4200 Fax: 617-787-2570  
jloverme@flightview.com • www.flightview.com  
Software Systems: FlightView Dispatch, FlightView FVXML, FlightView  
data feeds, FlightView web components

## **Ford Motor Company - MVP GOLD! .....A**

Kimberly Johnston  
16800 Executive Plaza Drive #6N486  
Dearborn, MI 48126  
800-34-FLEET Fax: 313-390-3488  
Kjohnst3@ford.com • www.fleet.ford.com/limo  
Manufacturer: Ford, Lincoln-Mercury vehicles



LIMOUSINE & LIVERY VEHICLES

## **Galaxy Coach Enterprises.....O**

Amy Lin  
2500 S. Susan Street  
Santa Ana, CA 92704  
714-953-1800 Fax: 714-862-2357  
info@galaxycoach.com • www.galaxycoach.com  
Bus/Van Manufacturer, Limousine Manufacturer: Partyliner 35' bus shell,  
QVM Ford Expedition 140, QVM Lincoln Navigator, Chrysler limo, Hummer  
H2 limo, Cadillac Escalade limo, Dodge Sprinter

# Exhibitor Listings

---

## **Georgetown Insurance Service, Inc. .... 64**

Jack Rolfe  
10010 Colesville Road, Ste. A  
Silver Spring, MD 20901  
301-681-9645 Fax: 301-593-2590  
jack@georgetownins.com  
Insurance

## **Green Ride Global ..... 55**

Dennis Halfpenny  
19 Charlotte Street, Ste. 401  
Toronto, ON M5V 2H5  
416-599-4474 Fax: 416-597-0563  
dennis@greenrideglobal.com • www.greenrideglobal.com  
Environmental Sustainability Programs: Green Ride Global, GRG World-  
wide Referral Network

## **The Hudson Group ..... 37**

Cliff Goodman  
P.O. Box 335  
North Andover, MA 01845  
978-531-1115 Fax: 267-937-1427  
askhudson@hudsonltd.com • www.thehudsongroup.com  
Software Systems: HWeb online reservations

## **Imperial Coach Builders ..... L**

Gary Spaniak  
1903 N. Barnes Avenue  
Springfield, MO 65803  
417-866-6565 Fax: 417-866-6142  
Incatt@aol.com • www.LimoLand.com  
Limousine Manufacturer, Bus/Van Manufacturer: Specializes in Chryslers,  
QUM Ford products, H2, H3, Cadillacs and specialty vehicles

## **Jake Sweeney Auto Leasing, Inc. .... 25**

Bob Burnett/Tim McLaughlin  
8755 Fields Ertel Road  
Cincinnati, OH 45249  
513-489-5253 Fax: 513-387-2370  
www.sweeneylimo.com  
Leasing

## **Jacks Wholesale Division ..... 60**

Warren Meyers  
14688 El Molino Street  
Fontana, CA 92335  
909-357-4512 Fax: 909-357-4527  
jwdlimosales@aol.com • www.jwdlimosales.com  
Dealer



# Exhibitor Listings

---

## **Korotkin Insurance Group ..... 31**

Kyle Fenton  
26877 Northwestern Highway, Ste. 400  
Southfield, MI 48033  
248-350-5834 Fax: 248-352-0067  
kylef@korotkin.com • www.korotkin.com  
Insurance

## **Krystal Enterprises - MVP GOLD! ..... C**

Sales Department  
2701 E. Imperial Highway  
Brea, CA 92821  
714-961-2675 Fax: 714-986-1241  
info@krystal.cc • www.krystal.cc  
Bus/Van/Limousine Manufacturer: Lincoln, Ford, Cadillac, Hummer,  
Chrysler, International

## **Las Vegas Coach Works ..... T**

Andy Torres  
6865 Speedway Drive, Suite Q102  
Las Vegas, NV 89115  
949-212-3997 Fax: 702-643-0189  
lasvegascoachandy@yahoo.com  
Bus/Van/Limousine Manufacturer

## **Lancer Insurance Company - MVP GOLD!..... 108**

Randy O'Neill  
370 W. Park Avenue  
Long Beach, NY 11561  
800-782-8905 Fax: 516-889-1727  
roneill@lancer-ins.com • www.lancerinsurance.com  
Insurance

## **LCT Magazine..... 84**

Sara Eastwood McLean  
3520 Challenger Street  
Torrance, CA 90503  
310-533-2400 Fax: 310-533-2514  
sara@lctmag.com • www.lctmag.com  
Trade Magazine

## **Lehmann-Peterson ..... P**

Sales  
World Headquarters/300 N. Ridge Avenue  
Arlington Heights, IL 60005  
847-202-0080 Fax: 847-342-0603  
sales@lehmann-peterson.com  
Limousine Manufacturer: Cadillac

# Exhibitor Listings

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## **Limo Anywhere, Inc..... 102**

Max Paltsev  
17218 Preston Road, Ste. 4200  
Dallas, TX 75252  
888-888-0302 Fax: 214-889-5600  
info@limoanywhere.com • www.limoanywhere.com  
Software Systems: Limo Anywhere

## **Limos.com ..... 106**

Doug Anderson  
14525 SW Millikan #6730  
Beaverton, OR 97005-2343  
800-660-7686 Fax: 415-520-9879  
doug.anderson@limos.com • www.limos.com  
Software Systems, Networks, #1 Online Sales and Marketing Channel:  
Limos.com, LimoForSale.com, LimousinesOnline.com

## **Limousine Management Systems - MVP GOLD! ..... 1**

Nick Chernin  
12200 E. Washington Boulevard, Ste. H  
Whittier, CA 90606  
562-789-9511 Fax: 562-789-9513  
info@lmsgold.com • www.lmsgold.com  
Software Systems: LMS, LMSGold and LMS Web Reservations

## **Livedeal Inc./YP.com ..... 48**

Lindsay Freedman  
2490 E. Sunset Road, Ste. 100  
Las Vegas, NV 89120  
702-589-5308 Fax: 888-736-9587  
lfreedman@yp.com

## **Livery Coach Software - MVP! ..... 10**

Dennis B. Adams  
2521 Yellow Springs Road  
Malvern, PA 19355  
877-898-7800 Fax: 610-651-0529  
info@liverycoach.com • www.liverycoach.com  
Software Systems

## **Lumenyte International ..... 23**

Scott Lucero  
74 Icon  
Foothill Ranch, CA 92610  
949-829-5241 Fax: 949-829-5274  
slucero@lumenyte.com • www.lumenyte.com  
Lighting Systems: LUMENYTE

# Exhibitor Listings

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## **Managing Agency Group, Inc..... 76**

Raymond J. Gooley  
185 Asylum Street, 25th Floor  
Hartford, CT 06103  
860-756-7333 Fax: 860-520-1145  
raymond.gooley@magprograms.com • www.magprograms.com  
Insurance: LimoPro® Insurance Program

## **Mercedes-Benz USA, LLC ..... D**

Leon Marin  
One Mercedes Drive  
Montvale, NJ 07645  
201-573-2541 Fax: 201-263-7313  
leon.marin@mbusa.com • www.fleet.mbusa.com  
Manufacturer: Mercedes-Benz passenger cars and light trucks; Maybach passenger cars

## **Midwest Automotive Designs, Inc. .... Q**

Jack Chalmers  
4251 Pine Creek Road  
Elkhart, IN 46516  
574-206-8021 Fax: 574-206-8072  
luckyjack4755@yahoo.com  
www.madlimo.com  
Limousine Manufacturer, Bus/Van Manufacturer: Mercedes Benz, Dodge and Freightliner

## **National Interstate Insurance Company ..... 46**

Michelle Silvestro  
3250 Interstate Drive  
Richfield, OH 44286  
800-595-2553 Fax: 330-659-8907  
michelle.silvestro@natl.com • www.natl.com  
Insurance

## **National Limousine Association..... 79**

Patricia A. Nelson  
49 S. Maple Avenue  
Marlton, NJ 08053  
856-596-3344 Fax: 856-596-2145  
info@limo.org • www.limo.org  
Association

## **NLA Silent Auction ..... 81**

Patricia A. Nelson  
49 S. Maple Avenue  
Marlton, NJ 08053  
856-596-3344 Fax: 856-596-2145  
info@limo.org • www.limo.org  
Association

# Exhibitor Listings

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**Northland Insurance..... 61**

Deane Sager  
P.O. Box 64816  
St. Paul, MN 55164  
651-310-4100 Fax: 651-310-4949  
dhsager@northlandins.com • www.northlandins.com  
Insurance

**Ocean Drive Limousines..... 50**

Richard Bennetti  
641 Mokena Drive  
Miami Springs, FL 33166  
305-374-7182 Fax: 305-374-0807  
richard@oceandrivelimo.com  
Information and services

**Omatics..... 24**

Ray Bricker  
218 State Route 17 North, Ste. 405  
Rochelle Park, NJ 07662  
201-693-4150 Fax: 201-740-9722  
saleinfo@omatics.com • www.omatics.com  
Software Systems, Communications Equipment, Equipment & Services:  
Oversight

**P.A. Post Agency/Stone Trans Agency ..... 52**

Thomas S. Post III  
One International Boulevard, Ste. 405  
Mahwah, NJ 07495  
201-252-3010 Fax: 201-252-3011  
tpost@postfinancial.com • www.papost.com  
Insurance

**Professional Insurance Center ..... 49**

John F. Madiedo, Jr.  
2003 W. Kennedy Boulevard  
Tampa, FL 33606  
813-251-4900 x224 Fax: 813-250-0206  
jmtaxi@msn.com • www.piconline.com  
Insurance

**Reservelimo.com..... 20**

Vadim Dashuta, Leo Dashuta  
19145 Sherman Way, #310  
Reseda, CA 91335  
818-230-7298 Fax: 818-292-8453  
admin@reservelimo.com • www.reservelimo.com  
Online limo directory

# Exhibitor Listings

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## **Rodes-Roper-Love** (A Division of Euclid Insurance Agencies, LLC) ... 4

David Thompson  
4450 W. Eau Gallie Boulevard, Ste. 164  
Melbourne, FL 32934  
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dthompson@euclidinsurance.com • www.rodesroperlove.com  
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Steve Edelmann  
99 Newark Street  
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steve@royalelimo.com • www.royalelimo.com  
Dealer, Limousine Manufacturer, Bus/Van Manufacturer: Lincoln, Cadillac,  
Limo Bus

## **Silent Dispatch, Inc.**..... 51

Stuart Theodore  
28150 N. Alma School Parkway, Ste. 103-249  
Scottsdale, AZ 85262  
480-540-1096 Fax: 480-730-1090  
stheodore@silentdispatch.com • www.silentdispatch.com  
Software Systems

## **South Bay Ford Lincoln Mercury**..... 16

Jean Green  
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Hawthorne, CA 90250  
310-706-6050 Fax: 310-706-6051  
jeangreen@sbfilm.com  
www.southbayfordlincolnmercury.com  
Dealer: Ford, Lincoln-Mercury

## **SummitQwest**..... 45

Tom Schraer  
590 Congress Park Drive  
Dayton, OH 45044  
866-950-4333 Fax: 937-291-1666  
tschraer@summitqwest.com • www.summitqwest.com  
Software Systems: SummitGround, SummitLink

## **SuperFleet (Speedway Superamerica, LLC)** ..... 34

Rick Prebles  
1667 S. Breiel Boulevard  
Middletown, OH 45044  
513-896-9500 Fax: 513-896-9593  
rjprebles@ssallc.com • www.superfleet.net  
Fleet Fuel Card Program: Speedway, Superamerica, Marathon

# Exhibitor Listings

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Joe Sammartino  
7391 Lincoln Way  
Garden Grove, CA 92841  
800-500-6009 x7611 Fax: 714-379-6378  
jsammartino@teletrac.net • www.teletrac.net  
Software Systems, Communications Equipment: Teletrac, Fleet Director,  
Smart Nav

## **TIB Transportation Insurance Brokers ..... 72**

Jeff McAnany  
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Glendale, CA 91204-1269  
818-246-2800 Fax: 818-246-4690  
jmcanany@tibinsurance.com • www.tibinsurance.com  
Insurance

## **Tiffany Coach Works ..... I**

Bill Alden  
1771 N. Delilah Street  
Corona, CA 92879  
951-736-7333 Fax: 951-736-1377  
balden@tiffanylimo.com • www.tiffanylimo.com  
Limousine Manufacturer: Ford, Lincoln, Chrysler, Cadillac, Jeep

## **Titus Leasing Company - MVP GOLD! ..... 6**

1851 Center Street  
Camp Hill, PA 17011  
800-227-3965 Fax: 717-731-0726  
www.titusleasing.com  
Leasing

## **Top Alliance AG..... 70**

Ralf Buelter  
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4.9617393495+011 Fax: 4.9617393496+011  
info@top-alliance.com • www.top-alliance.com

## **Towne Auto Group ..... 3**

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3531 Southwestern Blvd  
Orchard Park, NY 14127  
800-730-3683 Fax: 716-972-1582  
dbastian@towneauto.com • www.townelivery.com  
Dealer: Lincoln-Mercury, Ford, Chrysler, BMW, Cadillac, Hyundai

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702-474-4467 Fax: 702-364-9727  
tina@transpoinsurance.com • www.transpoinsurance.com  
Insurance
- Trip Tracker Software - MVP GOLD!**.....14  
James Moseley/Ray Douglass  
2050 Springdale Road, Unit #800  
Cherry Hill, NJ 08003  
856-424-3854 Fax: 856-424-0769  
info@triptracker.com • www.triptracker.com  
Software Systems: Trip Tracker, Remote Concierge
- Turtle Top - MVP!** .....G  
Casey Huffman  
67819 State Road 15  
New Paris, IN 46553  
800-296-2105 Fax: 574-831-4349  
caseyh@turtletop.com • www.turtletop.com  
Limousine Manufacturer, Bus/Van Manufacturer, Specialty Items: Van  
Terra, Terra Transport, Odyssey, Odyssey XL, Odyssey XL FM2
- Ultimate Custom Coach** ..... S  
Roger Padilla  
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Orange, CA 92868  
714-680-5466 Fax: 714-464-5466  
Ultimateh2@aol.com • www.ultimatecustomcoach.com  
Limousine Manufacturer
- Unified Livery Systems** ..... 21  
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Tomball, TX 77377  
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customercare@unifiedliverysystems.com •  
www.unifiedliverysystems.com  
Software Systems: Unified Livery Systems
- Vehicle Tracking Solutions** ..... 41  
Adam Ross  
10 E. 5th Street  
Deer Park, NY 11729  
631-586-7400 Fax: 866-873-0066  
aross@vtsn.com • www.vehicletrackingsolutions.com  
Software Systems: Silent Passenger Fleet Management Software

# Staff Listing

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+55 11 2842 4455 Fax: +55 11 2842 4499  
pcoda@vialandauto.com.br • www.vialandauto.com  
Chauffeured service provider

**Western Experts in Transportation ..... 58**

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P.O. Box 1835  
Kingston, WA 98346  
360-297-4844 Fax: 360-297-4882  
amyfergie@aol.com • www.westerndwf.com  
Insurance: Zurich Insurance Group

**Yodle, Inc. .... 54**

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info@yodle.com • www.yodle.com  
Advertising for limousine companies.



# Staff Listing

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## Show Organizers

The International Limousine & Chauffeured Transportation Show is owned by Bobit Business Media and organized by the staff of LCT Magazine and the National Limousine Association.

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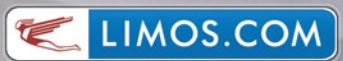


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