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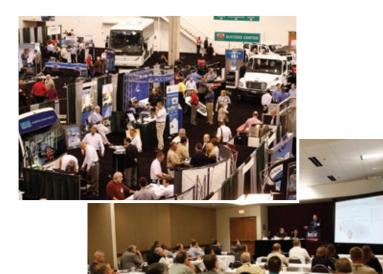
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MONDAY, SEPTEMBER 12, 2011

12:00pm - 5:00pm	Registration Open Navy Pier, Festival Hall A
5:00pm - 7:00pm	Badge Holder Pick-Up & Advance Registration The InterContinental Hotel, Renaissance Ballroom, 5th Floor
5:30pm - 7:00pm	REI Welcome Reception The InterContinental Hotel, Renaissance Ballroom, 5th Floor

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TUESDAY, SEPTEMBER 13, 2011

8:00am	- 5:00pm	Registration Open Navy Pier, Festival Hall A
8:30am	- 9:30am	Concurrent Session 1: Advanced Performance Driver Training Room 311
8:30am	- 9:30am	Concurrent Session 2: Bus Fire Statistics: Solutions for Extinguishing the Problem Room 309
8:30am	- 9:30am	Concurrent Session 3: Shop Fixes: How to be More Efficient, Eco-Friendly and Safe Room 307
8:30am	- 9:30am	University Transit Track: Using Transit Research to Make Cost-Effective Service Improvements Room 305
9:30am	- 9:45am	Networking Break
9:45am	- 10:45am	Concurrent Session 1: How to Get Grant Money Room 311
9:45am	- 10:45am	Concurrent Session 2: Making the Move to Alternative Fuels: Panel of Experts Room 309
9:45am	- 10:45am	Concurrent Session 3: Is Your Drug and Alcohol Testing Program in Compliance with DOT Regulations? Room 307

Schedule At-A-Glance

9:45am - 10:45am	University Transit Track: Challenges and Trends from a Student Government Perspective Room 305
10:45am - 11:00am	Networking Break
11:00am - 12:00pm	Concurrent Session 1: Clean Cities Case Studies: Real World Success with Green Fleets Room 311
11:00am - 12:00pm	Concurrent Session 2: Top Insurance Tips for Risk Management Room 309
11:00am - 12:00pm	Concurrent Session 3: 4 Ways Transit Technology Helps you Effectively Manage Your Transportation System Room 307
11:00am - 12:00pm	University Transit Track: Maintaining Our Front Door: Controlling Image and Empowering Our Front Line Employees Room 305
12:00pm - 5:00pm	Exhibit Hall Open Navy Pier, Festival Hall A
12:30pm - 2:00pm	Lunch in the Exhibit Hall
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5:00pm - 6:30pm	OKTOBERFEST! Networking Reception Navy Pier's Lakeview Terrace

WEDNESDAY, SEPTEMBER 14, 2011

8:00am - 2:00pm	Registration Open Navy Pier, Festival Hall A
8:30am - 10:00am	Breakfast and Keynote Presentation: How Clean Cities Can Help Fleets Tap Into Alternative Fuels Room 301
10:00am - 2:00pm	Exhibit Hall Open Navy Pier, Festival Hall A (Lunch served 12:00pm - 1:30pm)

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Welcome to BusCon!

Your attendance helps make BusCon the biggest annual bus convention in North America. Here you will see most of the major bus builders in an atmosphere where you can shop and compare. BusCon is loaded with the latest technology. New bus models and products abound. And this year we've added more "green" related products and seminars.

Buses continue to be a leader in transporting people throughout the world. Whether used for work or pleasure, buses just keep getting better and better. They help save fuel, reduce harmful emissions, provide safe transport, and reduce congestion in urban areas. How good is that?

BusCon proudly offers an excellent array of educational seminars led by experts in their field. There are also fun networking opportunities after your day of hard work. Take advantage of all that BusCon has to offer and go home inspired.

We thank the many prominent organizations that have partnered with us to help produce this special event as well as our many corporate sponsors. We sincerely appreciate their support. Please take note of who they are and thank them.

We hope your time at BusCon is productive. Enjoy your time in Chicago. It's a toddlin' town.

Kindest regards,

()

Ty F. Bobit President & CEO Bobit Business Media

FREE SHUTTLE SERVICE

BusCon has arranged with Illinois Bus Sales to provide complimentary shuttle service. Motorcoaches will meet attendees at the Chicago Marriott Downtown Magnificent Mile (Ohio St. at Rush St.) and will run continuously every 20 minutes between the Marriott and **Navy Pier, Entrance #1, Festival Hall A**.

Monday, September 12 8:00am – 5:30pm

Tuesday, September 13 7:00am – 8:00pm

Wednesday, September 14 7:00am – 5:30pm



TEXT ALERTS

If you signed up to receive text alerts on your phone at the expo, keep on the lookout for important messages or to see if you are a prize winner!



INTERNET CAFÉ BOOTH 1200

The world is at your fingertips at BusCon's Internet Café located in booth 1200. Check your email, print your boarding pass and learn all about the services that **United States Warranty Corporation** offers. Visit www.uswceagle.com for more information.

Sponsored by



CHECKOUT MADE EASY

On Wednesday, September 14th, check out of your hotel, head to Navy Pier on the FREE shuttle from our headquarters hotel, The Chicago Marriott Downtown Magnificent Mile, **check your bags for FREE** at BusCon registration and enjoy your last day at BusCon. Don't miss the breakfast and keynote presentation, lunch in the exhibit hall and the chance to walk the hall one last time.

There will be a **discounted airport shuttle** straight from Navy Pier. Call 800-2THEVAN to make a reservation and mention BusCon 2011. Get in, get out, get business done!

HUNGRY FOR MORE?

Don't miss the breakfast and keynote presentation on Wednesday, September 14th, starting at 8:30am in room 301. Come listen to Margo Melendez from the National Renewable Energy Laboratory as she discusses "How Clean Cities Can Help Fleets Tap into Alternative Fuels." Keynote presentation is open to all attendees!

CONFERENCE BADGES

Your BusCon badge will admit you to all BusCon events and activities that your type of pass qualifies you for, including the conference, exhibit hall and receptions. It is important that you retain your badge and wear it at all events for admittance.

LINK/BARCODE TO SPEAKER BIOS

Curious to learn more about the BusCon speakers? You're in luck! You can now view each Speaker's bio and photos online through your smart phone; just go to www.busconexpo.com/speakers or scan the Quick Response to the right.

REI WELCOME RECEPTION



InterContinental Hotel, Renaissance Ballroom, 5th Floor

Exchange information and make valuable connections with other bus industry professionals at BusCon's Welcome Reception, to be held on Monday, September 12th from 5:30pm – 7:00pm in the Renaissance Ballroom at the InterContinental Hotel – right across the street from the BusCon headquarters hotel the Chicago Marriott Downtown. Guests will enjoy complimentary hors d'oeuvres and an open bar.

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OKTOBERFEST! NETWORKING RECEPTION

Grab your Lederhosen, raise your beer stein, listen to the oompah band, and make a toast to a successful BusCon alongside your colleagues at the OKTOBERFEST! Networking Reception on Tuesday, September 13th from 5:00pm - 6:30pm at Navy Pier's Lakeview Terrace. This reception is open to full conference pass holders only.

BUSCON GOING GREEN

The following companies have made some great achievements in greening their products and operations:

BYD America Corporation

The BYD electric bus, eBUS-12 is a new concept bus with core technologies, BYD's in-wheel motor drive system and the Iron Phosphate or "Fe" battery technology, all developed by BYD dependently, achieves a "loaded bus" city driving range of 250km to 300km in a guick single-charging time. 3 hours.

eFleet Services. Inc.

The eFleet system is purposed towards helping fleet managers and operators monitor their fuel consumption as well as monitor and track fleet emissions through our engine diagnostic tools and reports. Further, all our devices are constructed to meet or exceed various industry environmental standards.

Freedman Seating Company

Freedman Seating has a "Green Initiative" S3-Sustainable Seating Solutions program with Bio-Cushion made from organic material and plus fabrics made with recycled varns. S3 seat covers are made from recycled soda and water bottles. The Freedman manufacturing facility is solar powered and participates in Chicago's paper, plastic, aluminum and metal recycling programs.

Holdsworth Fabrics

Holdsworth Fabrics uses annually renewable natural wool, renowned not just for its appearance retention and longevity, but benefiting from demonstrably lower energy and CO2 footprints compared to the man-made synthetics nylon and polyester. Manufacturing initiatives include natural surface water supply for steam finishing, supply chain integrity using British shorn wool and comprehensive recycling of varn and fabric offcuts into mattress fillings and insulation materials.

InterMotive Vehicle Controls

Offers an auto stop/start anti-idle system for buses, work trucks and emergency response vehicles. The average bus equipped with Eco-Star has saved 113 gallons of fuel and 2152 pounds of CO2 over the past 12 months. Eco-Star may be able to the same for your fleet.

Krystal Infinity, Inc.

Krystal debuted and all-electric shuttle bus with a 150 mile range this past July. This product will be on display at BusCon.

Safety-Kleen (EcoPower)

EcoPower Motor Oil: Safety-Kleen has the largest oil collection network in North America. We make new, high quality, API Certified oil out of the used oil we collect. Our oils go through the same comprehensive testing and meet the same quality standards as virgin lubricants in order to receive certification by the American Petroleum Institute. There is no difference between virgin base stocks and re-refined base stocks, and when you close the loop on the oils we collect, and use EcoPower Motor Oil, you are making a switch to a sustainable product and conserving non-renewable resources.

Booth 528

Booth 1306

Booth 1000

Booth 825

Booth 1217

Booth 1316

Booth 931

MONDAY, SEPTEMBER 12, 2011

12:00pm - 5:00pm REGISTRATION OPEN Navy Pier, Festival Hall A

5:00pm - 7:00pm BADGE HOLDER PICK-UP & ADVANCE REGISTRATION InterContinental Hotel, Renaissance Ballroom, 5th Floor

5:30pm - 7:00pm REI WELCOME RECEPTION InterContinental Hotel, Renaissance Ballroom, 5th Floor

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TUESDAY, SEPTEMBER 13, 2011

8:00am - 5:00pm REGISTRATION OPEN Navy Pier, Festival Hall A

8:30am - 9:30am

CONCURRENT SESSION 1: Advanced Performance Driver Training *Room 311*

This session will provide an overview of criterion-based training. The program is designed to predict the safety performance of student operators after training by identifying potentially unsafe operators and disqualifying them from operating in passenger service. Administered correctly, it allows only those trainees to advance that have satisfied the initial "behind the wheel" requirements. It also clearly exposes those who have not met the training requirements by their unsatisfactory performance of driving skills. **Presenter:** Louis Maiello, Transit Training Specialist, FAAC, Inc.

8:30am - 9:30am

CONCURRENT SESSION 2: Bus Fire Statistics: Solutions for Extinguishing the Problem

Room 309

Many questions and concerns continue to surface within the bus industry and media regarding bus fires or "thermal events." Some say the loss of life, injuries, damage, and economic loss of the bus itself appear to be on the rise and that there is no clear solution on the horizon. This year, BusCon has assembled a panel of national and international representatives from academia, manufacturing, standards development organizations, and fleet maintenance management to explore and discuss a number of issues, including the types of bus fires, who records fire statistics and the source of their data. It will further discuss new and application-ready technologies that can be considered for purchase on new buses and recommended practices already available and adaptable for mixed-fuel fleets.

Moderator: Halsey King, Halsey King and Associates

Panelists: Daniel Blower, University of Michigan Transportation Research Institute; Angela Krcmar, Firetrace International; Joseph Peoples, Kidde Aerospace and Defense; Björn Sundström, SP Technical Research Institute of Sweden

8:30am - 9:30am

CONCURRENT SESSION 3: Shop Fixes: How to be More Efficient, Eco-Friendly and Safe

Room 307

Your shop contributes to your efficiencies for maintenance and repair services. This session will cover the auditing of your current setup, how it can be improved to maximize mechanical productivity and how you can incorporate the best environmental practices and green upgrades to comply with environmental regulations. In addition, you will learn how to support safety with proven new technologies. After you attend this session, you will take home trusted best practices that can be implemented immediately to gain desirable efficiencies. **Presenter:** John Dolce, Wendel Duchscherer Architect & Engineering Inc.

8:30am - 9:30am

UNIVERSITY TRANSIT TRACK: Using Transit Research to Make Cost-Effective Service Improvements

Room 305

Have you considered the powerful insights that existing transit research can offer to help your transit system? Much of this research is available at no cost online and can be reviewed quickly to determine components that are relevant to your situation. This session will review the Transit Cooperative Research Program, other university research, and best practices to make cost-effective improvements to your transit service based on existing research. *Presenter:* Bob Bourne, Bob Bourne Transit Consulting, LLC

9:30am - 9:45am NETWORKING BREAK

9:45am - 10:45am

CONCURRENT SESSION 1: How to Get Grant Money

Room 311

Millions of dollars' worth of grants are available to help your operation buy equipment, improve security, meet federal ADA accessibility statutes and provide start-up funding for regional and intercity transportation services. With this session you will learn how you can establish lucrative public/private partnerships and secure grant funding to improve your company's bottom line. *Presenter:* Ryan Kelly, Terrapin Blue

9:45am - 10:45am

CONCURRENT SESSION 2: Making the Move to Alternative Fuels: Panel of Experts

Room 309

Find out how to "green" your fleet from this panel of alternative-fuel industry experts. Panelists will discuss the various fuel options available, including: CNG, LNG, propane, biodiesel, as well as the infrastructure and maintenance costs involved. Find out the forecast for alternative-fuel's future and how you can green your fleet effectively.

Moderator: Halsey King, Halsey King and Associates

Panelists: Gordon Excel, Cummins Westport; Richard Nelson, Kansas State University; John Somers, Clean Energy; Greg Zilberfarb, The Sales NetWork, Inc.

9:45am - 10:45am

CONCURRENT SESSION 3: Is Your Drug and Alcohol Testing Program in Compliance with DOT Regulations?

Room 307

This session will be an overview of the drug and alcohol testing program requirements for transportation agencies that fall under the regulations of the Federal Motor Carrier Safety Administration (FMCSA) and the Federal Transit Administration (FTA). There will be discussion of the similarities and differences between FMCSA and FTA regulations, vendor oversight and how to prepare for a drug and alcohol testing program compliance review.

Presenter: Jeff Waxman, Illinois Department of Transportation

9:45am - 10:45am

UNIVERSITY TRANSIT TRACK: Challenges and Trends from a

Student Government Perspective

Room 305

This session will discuss how to overcome challenges and improve university transit services through efficient, effective coordination and collaboration as viewed from a student government perspective.

Presenter: Derek Meier, The University of Kansas

10:45am - 11:00am NETWORKING BREAK

11:00am - 12:00pm

CONCURRENT SESSION 1: Clean Cities Case Studies: Real World Success with Green Fleets

Room 311

The U.S. Department of Energy Clean Cities Program has been assisting transit fleets from across the Country in petroleum displacement and cleaner air. Come learn from transit peers and hear about potential opportunities for your fleet through the Clean Cities Program! *Moderator: Carl Lisek, South Shore Clean Cities*

Panelists: Barry Robinson, City of Baltimore Department of Transportation and Mike Stahly, South Bend Public Transportation Group

11:00am - 12:00pm

CONCURRENT SESSION 2: Top Insurance Tips for Risk Management *Room 309*

This presentation will review the impact of crisis management plans and the actual crisis/crash simulations that have taken place. Five simulation exercises will be examined and reviewed with an emphasis on what was learned and how the company crisis plan was updated as a result. Practical experiences, ideas and suggestions will be shared with the participants.

Presenter: Robert Crescenzo, Lancer Insurance Company

11:00am - 12:00pm

CONCURRENT SESSION 3: 4 Ways Transit Technology Helps You Effectively Manage Your Transportation System

Room 307

When it comes to technology, there are so many choices that transit managers and operators can implement in their transportation systems. Within each technology, the number of options, levels and features can seem limitless. The critical decision point focuses around determining what is needed in your particular transit system, and how a technology solution can best provide your management with the information required. We'll explore several transit technology options available, discuss selection criteria, review and understand the information available from these tools and most importantly, identify analytical techniques that are used to gain operational understanding of transit operations through technology.

Presenter: Mitch Skyer, Solstice Transportation Group, Inc.

11:00am - 12:00pm

UNIVERSITY TRANSIT TRACK: Maintaining Our Front Door: Controlling Image and Empowering Our Front Line Employees Room 305

Managing your image is not a top down exercise. Transit customers are served by front line employees. Are you investing in these people to protect your public face? This seminar will address concepts related to image, empowerment, and employee development.

Presenter: Jude Kiah, Western Illinois University

12:00pm - 5:00pm

EXHIBIT HALL OPEN Navv Pier. Festival Hall A

12:30pm - 2:00pm

LUNCH SERVED IN THE EXHIBIT HALL

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5:00pm - 6:30pm

OKTOBERFEST! NETWORKING RECEPTION

Navy Pier's Lakeview Terrace

WEDNESDAY, SEPTEMBER 14, 2011

8:00am - 2:00pm REGISTRATION OPEN Navy Pier, Festival Hall A

8:30am - 10:00am

BREAKFAST AND KEYNOTE ADDRESS: How Clean Cities Can Help Fleets Tap Into Alternative Fuels

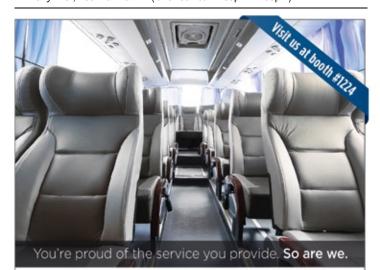
Room 301

The U.S. Department of Energy Clean Cities program is broadening its stakeholder base and doing more outreach and education to help fleets reduce their petroleum consumption by working with Clean Cities coalitions. This presentation will help fleet managers learn about these new efforts and how to benefit from fleet assessments, deployment strategies, technical assistance, training, recognition, collaboration and funding opportunities provided by Clean Cities. *Kevnote Speaker: Margo Melendez, National Renewable Energy Laboratory*

10:00am - 2:00pm

EXHIBIT HALL OPEN

Navy Pier, Festival Hall A (lunch served 12:00pm - 1:30pm)



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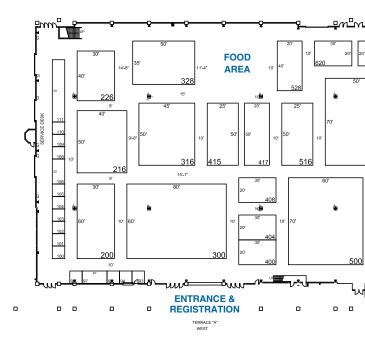
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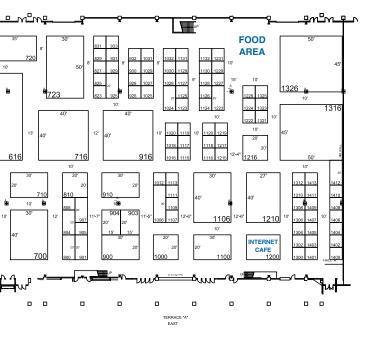
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